

## Connect Service Descriptions

Name	Description
InfoHub:	InfoHub is a portal to a wide range of services and reports enabling UCD staff to manage all aspects of their students, research, human resources and finances.
SISWeb:	SISWeb is an online portal that enables UCD students to register, pay fees, access timetables and past exam papers, and to change personal information.
Software 4 U:	Provides application software using a web browser. Computer Aided Design, Mathematics and Statistics and Graphics and Publishing packages are amongst the offerings.
Software Download:	Gives access to download and install software which has been licensed by UCD for use by staff and students.
OneSearch:	Links to the UCD Library search engine.
Library Account:	Links to the library account for the customer.
UCD Directory:	Online staff directory system, listing all staff members' names, units, roles, contact numbers and email addresses.
Faculty & Staff Learning & Development	Online facility to view and book staff training courses
My Files:	Provides access to the Novell file system (Netstorage).
Office 365 for Students:	Web-based version of Microsoft's Office suite. Staff should use Software Downloads for access to Office 365.
Change Password:	Allows users to change or reset their passwords.
Careers Connect:	Access to the Careers Portal.
Banner:	Banner or SIS (Student Information System) is the application used for the management of programmes and modules and for student administration.
Employee Self-Service	Employee Self-Service includes eRecruitment and an online time & attendance facility. It also provides access to online payslips, P60s, and

	pension statements.
eProcurement:	Provides access for UCD staff to purchase goods and services online.
eFinancials	UCD's financial management system
CoreHR:	UCD's system for managing personnel, payroll and expenses.
Infoview:	Provides secure self-service reporting on student, financial, HR and research systems.
RMS Grants:	Application for recording and managing funded research proposals and grants.
RMS Profiles:	Application enabling staff and researchers to create and maintain their research profile details.
Sharepoint:	Document management system which is part of Office 365.
Jira:	Change request system. Allowing the request of new features or enhancements, the reporting of bugs in administrative systems and tracking these requests.
CMS:	The Content Management system (CMS) used in UCD for web publishing.
Campus.ie:	Link to third-level student website.
MyUCD Admin:	The undergraduate student recruitment portal which provides information for students considering applying to UCD. It includes portals for undergraduate and graduate students, guidance counsellors, as well as an admin portal.
UCD Intranet:	Access to UCD's private web.
Filesender:	Allows secure sending of large files which remain available for download for a set period of time.