If you are standing still, you are also going backward: evolving EndNote Support in UCD

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**2006**
UCD Library initiates EndNote X support for UCD staff and researchers. The Library runs 36 Introductory EndNote and 4 Advanced EndNote Workshops during the academic year.

**2007**
UCD Library employs a Coordinator to run EndNote Programme. The library holds 15 sessions during the academic year. Library staff are trained to deliver and support EndNote training.

**2008**
EndNote X2 introduced. Library creates suite of webpages to support EndNote containing manuals, FAQs, etc. Library settles on 20 training sessions per academic year.

**2009**
EndNote X2 added to Software for U service. X2 now available on and off campus. Unable to offer hands-on training, the Library develops guides to show how to set up EndNote in Software for U.

**2011**
UCD library upgrades to EndNote X5 and starts supporting EndNote Web. New guides are developed for all three versions of EndNote.

**2014**
EndNote X5 upgraded to X7 and EndNote Web becomes Endnote Online. An online tutorial for EndNote Online is created. All EndNote webpages are converted into a LibGuide.

**2015**
What does the future hold?
- An Online Tutorial for EndNote X7?
- 10 Days of EndNote?
- An introductory session for people with poor IT skills?

**Snapshot of EndNote activity 2014/2015**
- Number of individuals trained = 728
- Number of sessions = 49
- Number of queries answered = 231

**EndNote Training by College**
- College of Agriculture, Food Science and Veterinary Medicine
- College of Arts & Celtic Studies
- College of Business & Law
- College of Engineering & Architecture
- College of Health Sciences
- College of Human Sciences
- College of Science

[http://libguides.ucd.ie/endnote](http://libguides.ucd.ie/endnote)