



Leabharlann UCD
UCD Library



UCD Library Key Achievements 2012-2013

www.ucd.ie/library



Contents

Strategy & Planning --- 3

Library Staff Organisation & Development --- 3

Library Space & Strategic Plans --- 4

**Library IT, Facilities, Lending
& Information Services --- 5**

Collections & Collection Development --- 6

Special Collections & Digital Cultural Heritage --- 7

Teaching & Learning Support --- 9

Community Engagement --- 10

Services to Support Research --- 11

Contributions to the Profession --- 11

Marketing Cycle & Promotion --- 12

Groups & Committees --- 13

Strategy and Planning

- The Library has been working under major constraints in terms of funding and staffing, challenged to maintain our service to a high standard in all areas
- Difficulties became visible across the university in the earlier part of the year when lack of Sunday opening due to financial constraints led to a considerable campaign headed by UCDSU to get these reinstated which proved to be possible with some additional ring-fenced funding being provided to the Library for this purpose

Nevertheless, despite our difficulties, overall we have:

- Maintained regular library routines and services to a high standard
- Developed many new initiatives and services during the year
- Successfully worked to achieve many of our key strategic aims as we move into the final years of our current 5 year plan, with the total number of tasks completed or in progress at 94% in July 2013
- Introduced to complement the strategy a brief Annual Plan for the first time in September 2012, summarising achievements in the past year and our commitments for that ahead, the majority of which have been successfully achieved or are in planning.
- Implemented major improvements in budget and record keeping processes

Library Staff Organisation and Development

- A review of the new organisational structure that was put into place in early 2012 took place in summer 2013, including a Library staff survey. Short term adjustments were being finalised by the end of the reporting year for semester 1 implementation
- Related Library staff workshops took place in June to review internal library communications and a plan of action was agreed in August aiming to improve internal communications across the library in the 2013/2014 year
- We have maintained a weekly Library staff update throughout the year and a monthly social bulletin has also been produced
- We have maintained a significant staff training and awareness programme throughout the year
- We were awarded funding from the Training the Trainers fund for training initiatives in Client Services and Research Services
- The reorganisation has led to considerable movement with staff successfully moving into new offices, units and buildings

Library Space and Strategic Plans

- Much work has been done during the year on the Newman-Library Complex Renewal Project, with the Library Head of Development & Strategic Initiatives being one of three Academic Directors leading this project. Library-based work included development of a full library vision for the future and various presentations, along with library contribution to the major set of workshops in early June that were run with the architects appointed to develop a master plan
- Shorter term space adjustments have been achieved and we worked throughout the year with Building and Services, this collaboration providing support for building projects as well as considerable financial contributions to the projects
- Improvement and expansion of the Special Collections reading room took place during August 2012 and in September they returned to completely refurbished offices and reading room. The reading room is now a more comfortable space for users and a worthy environment for the consultation of rare books and manuscripts, and also hosts exhibits of materials drawn from the collection
- On October 26th the new Library Hub opened and has quickly become a study area of choice among students. This area on Level 1 of the James Joyce Library, overlooking the lake, represents a rethinking of an area of the Library to provide social learning space, with modern vibrant decor and housing wired PCs, space designed for laptop users, glass boards and various types of seating and workspaces to allow for informal group collaboration
- A new compact and welcoming single information and service desk went live February 21st, on Level 1 of James Joyce Library after a challenging period offering our main service desk on Level 2. This desk extends the youthful and modern design concept of the social learning space into this area, and also features re-located self-service facilities for users
- The Library Link learning support space was developed. Work commenced in January 2013 and the space March 25th to users, being successfully used the Maths Support Centre. The central and visible location resulted in great increase in take up of that service. Plans were finalised in the year for a wider use for mixed Learning Support in 2014 in Library Link including Maths Support, Writing Clinics and use by Library, Careers, UCDSU and other interested parties
- Power sockets have been a major issue in user feedback. We put 96 power sockets into levels 3 and 4 of James Joyce Library in January 2013 and 10 in the Law collection area in April. In August another 194 individual sockets were installed in locations on Level 2 of James Joyce Library, mostly in the popular lakeside desk areas
- Significant painting took place, notably in James Joyce Library foyer and the overall ambience across the libraries improved with new styles of permanent notice around the Library featuring attractive graphics
- The Planning and Administration unit moved into a new set of offices on level 4 of the Library at the end of October and there was also much behind the scenes refurbishment and re-use of staff offices, storage areas and other space
- New artworks were installed in the James Joyce Library: a new (2012) sculpture "Growth Spiral" by Blackrock-based Kevin Drew was installed in March in the foyer. New artwork designed by Ger Gerland, comprising a range of highly saturated colour

photographs was installed on the escalators at the beginning of 2013 to commemorate 40 years of a library on the Belfield campus; new panels were added to the entrance foyer and Library Hub and various panels themed around the Yeats exhibition were also installed during the year

- On December 6th, Hugh Brady paid an informal visit to the Library and was shown the recent refurbishments including the Library Hub and Special Collections at James Joyce Library

Library IT, Facilities, Lending & Information Services

- Significant advances were made regarding Library IT for our users, with a move to a dual system of PCs being offered. IT services maintain groups of PCs in the libraries with their standard setup and software, and the Library provides Library Search Stations for catalogue and online resource use. 63 PCs at James Joyce, Veterinary Medicine and Richview Libraries moved to the new IT Services management during August and the Library continues to maintain 24 Library Search Stations around the library sites
- We upgraded all laptops offered in our popular laptop loan service from James Joyce and Health Science libraries
- Over the summer the Library as elsewhere moved to unified printing and photocopying solutions from Copi Print, and Library IT collaborated with Copi Print to plan this in the Library locations
- All these changes in taken together represent effective use of limited IT resources in the Library and a simplified message for our users, replacing a somewhat complex situation in the past that was based around multiple PC and printing systems
- Underway is the implementation of an online group study room booking system, with finance in place and planning under way
- Achieving an online library fines payment option integrated with UCard is being developed and due to go live in the coming months. A Self Service Library Fines Kiosk in James Joyce Library was purchased and is currently under configuration with UCard to go live shortly
- Plans were finalised in summer 2013 and equipment purchased to allow extension of our user self-service facilities, convenient to users and enabling us to maintain user services with restricted library staffing. Self-service kit was made available for the first time at Blackrock and Architecture, that at Veterinary Medicine was upgraded
- There was a complete upgrade of the CCTV system at James Joyce Library
- A new Disability access door was fitted at James Joyce Library on Level 1 beside the Short Loan Collection and Lift area
- Seating capacity was increased in the Veterinary Medicine Library
- Much time was spent adapting to the Library Management System introduced summer 2012 and progressively adapting work processes to the new system
- The change to an online application form system for the SCONUL shared library access scheme was implemented locally
- An online form was introduced to register difficulties in locating items on the shelves, as an alternative to the printed forms available

- A small project was completed to get metal plates to cover plugs some distance from desks which has for many years led to a trailing cables issue
- Steady progress was made with our mobile Library strategy during the year. Some extra content was added to the mobile Library website and most notably a new version of the mobile Library catalogue went live in March, offering a much richer search experience, including features of the main desktop discovery tool such as inclusion of articles and facets to assist the user with refining their search. We also progressed with our ANLTC/SWETS funded project to research and potential of apps in library contexts

Collections & Collection Development

- In October subjects were allocated to the Collection Development and Description Librarians. They are responsible for all areas of collection management, including selecting, cataloguing and weeding stock in each subject
- There were positive changes to the Library budget for the academic year. The resources budget, used to purchase journals and books, was separated from other Library budget headings to protect it. There was an increased allocation to the resources budget specifically for buying books. In addition to regular resource funding we were able to avail of: reading list funding of €175,000; €75,000 earmarked for purchase of research monographs and general texts; and significant funding of €195k to support the introduction of Patron Driven Acquisition. These funding improvements resulted from the work of a sub-group of the Library and Information Technology Board chaired by Professor Colin Scott, Head of the School of Law. The group analysed Library budgets and expenditure over a number of years and made recommendations including increasing and ring-fencing the allocation to the resources budget.
- Regrettably at the end of 2012 the online library suffered a setback as the Taylor and Francis STM (Science, Technology and Medicine) journals package ceased to be available to our users
- Patron Driven Acquisition. Following an initial tender and a subsequent competition, Ingram Coutts were selected as the provider for our patron driven acquisitions project. There was extensive work involved in developing subject profiles so that only relevant potential academic content is offered to our users via records in the catalogue. This new system offers all our users the opportunity to help shape the collections in UCD Library and research has shown that material purchased this way has a higher level usage than traditionally purchased library materials. To date the project has been very popular and it has resulted in more than five hundred new print and electronic titles being added to our collection across a broad range of subject areas. The funding available for books purchased through this initiative is in addition to our existing book funds for reading lists and other book purchases
- Changes to our Inter-Library Loans payment administration were implemented March 1st to ensure prompt payment from requestors prior to receipt of materials
- The bulk of the low-use photocopy collection was removed over the summer
- RFID tags were added to the stock of Blackrock and Veterinary Medicine libraries
- Work continued throughout year on the challenging area of implementing ERMS (Electronic Resource Management System). The system allows Collection Services staff to manage electronic resources more easily as it provides a purpose built system for storing information about licensing, authentication and usage data. For our users,

the main advantage is that the library catalogue will include records for all of our databases, eBooks and individual journal titles within it. The project was unfortunately not complete by year end as had been hoped and will continue into the following one

- A range of weeding and stock movement projects were undertaken over the summer months to improve access to and layout of library stock
- UCD Library continued working with other University partners on the eTheses project, which will enable students to electronically submit their research masters and Ph.D. theses, with UCD partnering with U.S. Publisher, Proquest on this initiative: they will provide the submission facility. A working group has been formed to plan and implement the system. It is chaired by the Head of the School of Physics, Professor Padraig Dunne. Other group members include representatives of the Library, Registry, Graduate Studies and the Schools of Psychology and Mechanical Engineering
- Special Collections staff has initiated a project which involves cataloguing all of their manuscripts individually into the main library catalogue to enhance discovery and access. This project is on-going. To date individual catalogue entries have been made for manuscripts from the following collections: Ferriter, Morris and O Lochlainn.
- A large scale project was successfully completed to produce a descriptive calendar of the sixty-two volumes of the Morris Papers collection, which was hitherto unlisted.

UCD Library Special Collections & Digital Cultural Heritage

- **Yeats Donation and Exhibition**
In September 2012 the Library received a significant donation of Yeats-related items from Joseph Hassett including books, letters and literary journals. Joseph Hassett complemented this donation with a range of items on loan and financial support, and this enabled the UCD Library Special Collections to develop with him and host a major Yeats exhibition. This exhibit – Yeats and His Muses, celebrating the women who inspired his poetry and based around a monograph by Dr Hassett - opened in early April, and was a key contribution to the UCD effort in relation to The Gathering 2013, and remains on display as the reporting year ends to continue until the end of October, 2013.
- **Mapping Urban Ireland exhibition**
During October 2012 an exhibition on the history of cartography in Ireland took place in the Special Collections reading room, on loan from the Royal Irish Academy and complemented by cartographic material from UCD Library Special Collections spanning the 17th century to the 19th century. The exhibition panels illustrated the development of cartography in the 17th and 18th centuries as well as panels about the role of surveyors and administrators in map making, and about the Historic Towns Atlas, a Royal Irish Academy project tracing the development of Irish towns.
- The Pre-1930s project, which will see all material published prior to 1930 removed to store, continued with help from the JobBridge scheme until January 2013 and with existing staff resource thereafter. To date approximately 13,000 items have been removed to store
- Work commenced in May on the 10,000+ volumes of the Royal College of Science for Ireland Collection that now forms part of Special Collections. These volumes were assembled from various locations throughout the Library but need additions and alterations made to each catalogue record to reflect their provenance and new location.

Significant donations and additions to Special Collections

- A 32 Volume set of the Chronicles of Canada Series was donated to Special Collections in October by Wendy Barrett of the UCD School of Architecture on behalf of the estate of Marion A. Barrett. The Chronicles of Canada Series was published in Glasgow by Brook and Co. in 1916. The books chronicle the history of Canada from the early 1600s through to the late 1800s
- In February an event was held to celebrate a donation of manuscripts, first editions and correspondence associated with Irish writer Mary Lavin and correspondence between Lavin and the academic and scholar Dr. Catherine A. Murphy. The donation is especially welcome as it augments the already extensive Mary Lavin Collection in Special Collections. Present at the ceremony were: the donor, Professor Maureen Murphy of Hofstra University, in Hempstead, New York, a recipient of an honorary doctorate from the National University of Ireland in 2011; Professor of Anglo-Irish Literature at UCD, Margaret Kelleher; James Ryan, lecturer and director of creative writing at UCD School of English and son-in-law of Mary Lavin; University Librarian, Professor John Howard; students and scholars of Anglo-Irish literature and of creative writing at UCD
- At the end of February Special Collections were delighted to host a visit by Mary O'Hegarty, Dick and Bridget Butler. Mary O'Hegarty donated a copy of the Royal Irish Academy's 1880 facsimile of the Book of Leinster to Special Collections last autumn. This copy is especially important as it was given to her father Diarmuid O'Hegarty on the occasion of his marriage in 1922, at which Michael Collins was his best man, by his former colleagues in the Forestry Branch of the Department of Agriculture. Diarmuid O'Hegarty was a civil servant and revolutionary, he was a member of the Irish Volunteers during the Easter rising, served on the executive of the IRB supreme council along with Michael Collins, was a clerk of the first Dáil and secretary to the Dáil cabinet (1919-21).
- The Pádraig Puirseál Collection. The majority of the Puirseál collection is comprised of GAA related publications dating from the 1920s to the 1970s. This collection is now listed and available for consultation. Work is on-going to identify particular items from this collection suitable for digitization
- The library of the poet Thomas Kinsella was donated in August 2013 and will be known as the Thomas Kinsella Collection. It includes some very rare items. It is a major research resource and, in co-operation with UCD School of English, will form the basis for an exhibition which will be launched in mid-November 2013
- Special Collections received a donation from the Office of the Taoiseach of a book acquisition ledger of the Royal College of Science for Ireland, an antecedent institution of the schools of science at UCD. Much work has been undertaken by Special Collections in the past few years towards attempting to identify items in the current collection that formerly belonged to the library of the RCScI; this donation will provide very useful information in this respect
- Special Collections collection level description pages and finding aids for archival collections have been integrated into OCLC's international archives search resource, Archives Grid. This will increase awareness of the wealth of archival resources, particularly modern literary papers, held in UCD Library
- The official launch of the new UCD Digital Library took place on 3rd October 2012 with speeches from Dr. John McCafferty, Director of the Mícheál Ó Cléirigh Institute and Head of the School of History & Archives, Dr. John Howard and President Hugh Brady who formally launched the Digital Library. The UCD Digital Library is a valuable resource for primary historical materials and contemporary research, originating from

various cultural heritage repositories and archives within UCD, and through external collaborations.

- Technical improvements were made during the year to the UCD Digital Library, notably implementation in January of a new mapping framework to better expose the geospatial information included in the records to users.

Content added to UCD Digital Library

- Thomas Hardy's Return of the Native manuscript, held in UCD Special Collections was digitised and made available from April. The current online reproduction will bring the manuscript to a much wider audience of Hardy scholars, while at the same time helping to preserve the original
- Social History Pamphlets. The National Digital Learning Resources (NDLR) funded the digitisation of a collection of 91 social history pamphlets, and an atlas, from the 19th century. The pamphlets are part of UCD Library Special Collections, and focus on 19th century Irish social history, particularly the themes of education, health, famine, poverty, business and communications.
- Irish Nursing Journals Collection. UCD's Irish Centre for Nursing & Midwifery History, in partnership with UCD Library and the Irish Nurses and Midwives Organisation, initiated a collaborative project to digitise The Irish Nurses' Journal, 1925-1971.

Teaching, Learning & Academic Support

- A major effort was again put into delivering the Library Welcome for new students in 2012. Partnership is a key element enabling Library success with engaging new students regarding academic information. To help coordinate these activities the Library was represented on the Supports for Students Working Group and the Orientation Planning Group, and we worked with Students Advisers, Programme Offices, Student Engagement Officers and Peer Mentors to ensure that the Library had a presence on the orientation activities for all programmes and key messages were delivered during tours. Library staff were involved in various talks and running a New Student Desk
- Planning took place summer 2013 for the next welcome effort, continuing the successful elements, but including some new elements and more stress on social media and the mobile Library. Brief walk-in sessions on basic searching were also planned from week 3 of semester for the first time
- UCD library undertook a complete audit and review of the previous four years of information skills support
- A new Learning Support Strategy was finalised following research on international best practice, consultation with academics and VP for Teaching & Learning and running of a workshop with academic participation
- A new Learning Support Menu of key information skills resources available to embed in programmes went live at end of August.
- Related extensive development of eLearning materials took place, with these going live at the end of August 2013
- We developed a suite of walk-in and bookable sessions to support student learning and orientation needs

- We reviewed, pruned and updated our online guides range and piloted LibGuides, a hosted online guide platform for some guides, the pilot to continue to end of semester 1 prior to evaluation
- The Supporting your Teaching and Supporting your Learning web pages were updated and revised in line with new strategy
- We worked with Schools and programme coordinators to deliver supports at programme level, contributing to generic study skills initiatives in the university programme, and providing lecture and online supports for SCI10010 Principles of Scientific Enquiry and training tutors and developing learning materials for HUM10030 Introduction to Arts
- UCD Library provided support to 10 schools undertaking QA/QI or external accreditations. Support included provision of reports, meeting with review teams and tours of library spaces
- We contributed to the University Teaching & Learning Blackboard Module Enhancement Project

Community Engagement

- Book Swap and dlr collaboration.
Discussions on collaboration with dlr Libraries (Dun Laoghaire Rathdown) have been ongoing for some time and following a series of meetings in 2012 the collaboration commenced with the launch of the UCD Book Swap on 9th April 2013, together with the donation by dlr of a number of books to the UCD Library Life Skills Collection in the James Joyce Library. The Book Swap has been initially stocked with books withdrawn from the stock of both libraries but it is intended that UCD staff and students will contribute their own books, CDs or DVDs as well as taking one for their own use
- RTE donation of Reference Library.
UCD Library obtained a substantial donation of books from RTÉ Reference Library in July, 2013. RTÉ's physical Reference Library closed in December, 2012, and is now a virtual facility only. These books are wide ranging in topic, with literature, history, politics, current affairs and geography being the main subject areas. There is a particular emphasis on Irish literature, the Northern Ireland conflict, British politics from the Blair era, American politics from the Clinton, Bush and Obama eras, the "War on Terror", the Middle East, and Africa. The Library is selection material for the general collection in the James Joyce Library and other titles have been made available to the Book Swap
- Leaving Certificate Student Study Scheme.
For the first time the Library offered a Leaving Cert Student Study Scheme, enabling students preparing for their exams to use the James Joyce Library for study between May 20th and June 21st. The scheme was a great success with a total of 485 students registering. 375 paid a fee of €20, and 110 students from DEIS schools gained free entry. There was a very positive reaction from other units in college to the programme and the students who participated found the university to be a very welcoming place. Footfall in the James Joyce Library in this post-examination period virtually doubled at some points and overall there were few problems
- Cesit faoi Chlubleabhar- Irish Language Book Club.
On November 14th, National Libraries Day, UCD Library accepted a donation of books from the Irish Language Book Club and displayed these titles for a couple of weeks on Level 1 of James Joyce Library

- The Library had stands at both the Graduate Expo and Year 6 student open days at O'Reilly Hall November 16 and 17

Services to Support Research

- A new leaflet summarising the areas supported by Research Support Unit was produced during the year to promote these services to researchers
- Bibliometrics and Mapping services developed and both these included development of new online guides which went live in June
- Research Repository continued very successfully with approaching over half a million downloads now achieved. There was major promotion of Research Repository in June, and development of a number of new guides and mailings
- We continued to offer our well-established and popular Endnote training programme
- During April offered a series of 1 hour workshops was delivered, aimed particularly at researchers. These consisted of a 30 minute presentation followed by optional hands-on, discussion and query fielding.
- ISSDA, the Irish Social Science Data Archive (<http://www.ucd.ie/issda/>) was a priority, with the development of a system for management and administration of the national service, requiring considerable staff resources
- A new flyer to promote ISSDA was designed and produced in August

Datasets added to ISSDA

- The All Ireland Traveller Health Study (AITHS) - this is the first study of Traveller health status and health needs that involves all Travellers living on the island of Ireland, North and South
- Household Budget Survey 2009-2010. The main purpose of the HBS is to determine in detail the current pattern of household expenditure in order to update the weighting basis of the Consumer Price Index. Detailed information is also collected on all sources of household income and on a range of household facilities
- Health Research Board: National Psychological Wellbeing and Distress Surveys. In May ISSDA received the 2nd HRB National Psychological Wellbeing and Distress Survey (2007). This joined the 2006 Survey already held
- The Children's Sport Participation and Physical Activity Study (CSPPA). funded by the Irish Sports Council. It was a unique multi-centre study undertaken by Dublin City University, University of Limerick and University College Cork and brought together expertise from physical education, sport and coaching studies and physical activity for health

Contributions to the Profession

- As one of the leading libraries in Ireland, continued contribute nationally and internationally, UCD library fielded both speakers and attendees at key conferences and events in the information field and Library staff presentations were showcased in our Slideshare channel

- PASIG 2012. UCD Library hosted the international conference for PASIG in Dublin in October 2012, based at the Gresham Hotel. PASIG (Preservation and Archiving Special Interest Group), is a community focused on sharing open computing solutions, best practices, and practical experiences in the area of using and storing digital information. Attended by over 150 delegates from all around the world, it was an important opportunity to make networking links to other universities, vendors and expert colleagues.

The Marketing Cycle & Promotion

- We developed a communications and outreach plan for the year
- Outreach implementations during the year included: new plasma information screens running the One-Lan system at James Joyce, Blackrock and Health Sciences libraries; new information points including floor maps on all floors of James Joyce Library; a strong library wide identity on many publications and notices and more professional design; focused promotion around a monthly theme; Library newsletters produced in December, April and August; a new library bag range; success in using University channels to spread key information, notably UCD Today and the monthly staff e-zine from UCD Communications office; regularly updated public photo gallery on picasa
- We developed a new range of video including students talking about Library and a range of academics highlighting the benefits to them of various forms of Library collaboration and we developed and refreshed our YouTube channel showcasing these and our other online tutorial content

User Feedback Initiatives

- We introduced comments and suggestions boxes at all sites towards the end of the year to complement the online options already available
- GIS survey
GIS (Geographic Information Systems) is used in a growing number of disciplines, among them public health, sociology, geography, geology, archaeology, history, planning and business. A small group of UCD staff were invited in early 2013 to fill out a survey in order to determine current GIS activity in UCD and to help inform the future path of GIS service development, with the Library playing a coordinating role. Key findings from the survey were: a lack of awareness of how using GIS can enhance research; difficulties discovering and accessing relevant GIS datasets; lack of skills and availability of assistance. On this basis the Library has developed a plan of action in this area
- Information Skills survey
In January 2013, UCD Library conducted a survey of all module coordinators. The purpose of the survey was to measure the impact of Library instruction on student learning and to help inform us of the best way to improve our services in the context of this new Learning Support Strategy. We asked all module coordinators to complete the survey and received a 45% response rate. The valuable information gathered will be used to influence the development of our services into the future
- Mobile ownership and mLibrary awareness
The Library undertook some informal user questionnaire feedback at road shows in March and obtained 834 responses, 88% of them from undergraduates. These informal

results showed a low current ownership of both eBook readers and tablets among students, with only 7% owning a tablet now but 13% hoping to purchase one by the end of the year. 82% of respondents had a smartphone, with 12% owning a basic feature phone. The smartphones were evenly split between Android and iOS operating systems, together making up 87% of the total. Other results indicated that the Library has some way to go to ensure that all users are aware of the range of library services and resources that they can access via their smartphones and this has therefore been highlighted in our range of materials for incoming new students

- We signed off in August on a holistic planned framework for user feedback in the year to follow

Some Groups & Committees

- A task and finish Disaster Planning Team was set up early in 2013 to draft and implement a comprehensive Disaster Preparedness and Recovery Plan to cover all 5 Library sites, and our Newstead storage facility
- A new working group on Copyright was established in June to maintain our policies; implement new materials and guides; raise awareness; and develop copyright expertise
- The new Library Collections Committee had its inaugural meeting on 26th November 2012; Margaret Flood, Keeper of Collections in Trinity College, agreed to be the external member on the Committee
- An Outreach Coordination Group was created and met from March to provide coordination and strategic direction for our marketing, promotion and feedback efforts and include Library-wide input and concerns in developments in this area