



UCD Academic Council Committee on Student Appeals and Complaints (ACCSAC)

Summary of meeting of 18 October 2021

1. Academic Council Committee on Student Appeals and Complaints approved the minutes of the meeting 19 April 2021.
2. Academic Council Committee on Student Appeals and Complaints noted the UCD Conflict of Interest Policy and its requirements under this policy.
3. Academic Council Committee on Student Appeals and Complaints noted its obligations under GDPR as per university guidance for senior university committees.
4. Academic Council Committee on Student Appeals and Complaints approved the proposed ACCSAC 2021/2022 Programme of Work.
5. Academic Council Committee on Student Appeals and Complaints approved the Student Complaint Policy Review Project Plan and the establishment of a policy review group to conduct the review.
6. Academic Council Committee on Student Appeals and Complaints endorsed a report on Student Complaint outcomes, April to September 2021.

NOTE: This is an informal summary of an Academic Council Committee on Student Appeals and Complaints meeting. It does not in any way prejudice the official minutes of the meeting, which will be presented to the next ordinary meeting of the Committee and which are the sole authoritative record of Academic Council Committee on Student Appeals and Complaints business.